

# SUSTAINABILITY POLICY

Since several years CORAL HOTELS is developing a responsible tourism, which allows our company to coexist in harmony with a sustainable environment and the culture and socio-economic factors of our place.

All our properties have taken on the sustainability as their principal issue, implementing it within their operational work structure, in order to guaranty a minimal impact on the environment and to support as well the local culture and economy. We also direct our attention towards the welfare of **people**, which includes our customers, staff members and even disabled collectives.

We commit ourselves to apply the necessary measurements, which allow a sustainable development of our managing tasks by maintaining the right balance between costs, social benefits, environmental and economic issues and which produce positive results in our society.

In order to take up this important task, the **environment variable** has been implemented in all our procedures, such as new improvement projects, services., allowing us to carry them out with a minimal environmental and social impact and to guaranty the environment, the economic progress as well as the maintenance of the natural values.

Other aspect to take into consideration for the development of our activity is the **socio-cultural** one, because we understand that culture, traditions, gastronomy and idiosyncrasy of our people gives an upgrade to the resort itself. Therefore, it is our primordial task that our guests are aware of them and have the opportunity to experience them as well.

Above points encourage CORAL HOTELS to establish its commitment towards the social and environmental demands, which guaranty the sustainable development based on following guiding principles:

1. Respect the environment.
2. Encourage the reuse and recycling and the management of the waste a respectful manner with the environment.
3. Economize electricity and natural resources by energetic efficiency and the use of the renewable energy sources.
4. Comply with the applicable law.
5. Encourage and support providers, subcontractors, staff members, guests and all other people, while informing them about our guiding principles in matters sustainability.
6. Educate properly and make aware all our staff through educational programmes in relation with quality improvement and environment friendly actions.
7. Provide our guests with the information relating to our guiding principles about sustainable development and the management we apply, in order to preserve the environment.
8. Establish a constant improvement process chart in matters environment, economy, social issues and costumers satisfaction, based our goals and targets which are set on a regular basis.

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